clear to trade

eurex clearing *circular 038/16*

Date: 22 March 2016
Recipients: All Clearing Members, Non-Clearing Members and Registered Customers of Eurex Clearing AG and Vendors
Authorized by: Heike Eckert

⚠ **Action required** ⚠ **High priority**

Eurex Clearing's C7 Release 3.0: Extended Frozen Zone

Contact: C7 Release 3.0 Customer Helpdesk, T +49-69-211-1 27 00, e-mail: C7release3.0@eurexclearing.com

Content may be most important for:	**Attachments:**
➲ All departments	none

In preparation of the production launch of Eurex Clearing's C7 Release 3.0 on Monday, 9 May 2016, Eurex and Eurex Clearing have determined an extended Frozen Zone from **25 April 2016 to 13 May 2016**.

During the following time periods, it is prohibited to execute any of the named processes in the production environment (non-exhaustive list):

- **2 May - 13 May 2016**: Change of reference data (e.g. account changes, product maintenance, Member or user change, Clearer change, cancellation of membership, new membership, static data etc.)
- **25 April - 13 May 2016**: Change of infrastructure and connectivity including internet (e.g. bandwidth change, new connection, cancellation of connection etc.)
- **4 May - 9 May 2016**: All services via the Member Section Portal will not be available during this period of time

The restrictions apply to the following areas:

- Eurex Clearing
- Eurex Exchange
- Securities Clearing (processing through Eurex Clearing's securities CCP)
- EEX (usage of T7 and Eurex Clearing Classic)
- Eurex Clearing Risk Systems
- Eurex OTC Clear (for Member and account maintenance)

To ensure in-time processing on our side, Members should apply for changes or new set-ups well in advance of the Frozen Zone or wait until it has finished. From 10 May 2016 the services via the Member Section portal will be available again. From 14 May 2016, all service will be resumed and all requests will be further processed.

For further information and assistance, please contact the C7 Release 3.0 Customer Helpdesk on tel. +49-69-211-1 27 00 or e-mail: C7release3.0@eurexclearing.com, or your Key Account Manager.

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