X-pand into the Future

eurex circular 284/12

Date: 21 December 2012
Recipients: All Trading Participants of Eurex Deutschland and Eurex Zürich and Vendors
Authorized by: Thomas Book

31 December 2012: Availability of Eurex Customer Technical Support

Related Eurex Circular: 251/12

Related Eurex Clearing Circular: 113/12

Contact: Eurex Customer Technical Support via VIP number, cts@eurexchange.com

Content may be most important for:	**Attachments:**
➲ All departments	none

In order to provide participants with technical support on **31 December 2012**, Eurex would like to inform that on this day, Eurex Customer Technical Support will be available from 06:00 to 18:30 CET.

Eurex Customer Technical Support can be reached under each customer's individual VIP number (to be found in the Member Section of the Eurex website www.eurexchange.com) and will be available to support participants, in particular with regard to queries concerning Theoretical Price Files and reports.

For further information regarding trading hours at Eurex year-end 2012 please refer to Eurex circular 251/12.

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