

# **Eurex Clearing**

# **Clearing Web GUI Access Guide**

## **Access to Clearing Web GUI Systems**

C7 Clearing GUI

**EurexOTC Clear GUI** 

EurexOTC Clear Margin Calculator GUI

Securities Clearing GUI

Version 3.4

Date 28 May 2019



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## Introduction

## **Table of Contents**

1.	Introduction	4
1.1	Intended Audience	4
1.2	Connectivity	
1.3	Enhanced security features	
1.3.1	Network security	4
1.4	Browser requirements	
2.	Ordering Certificates	7
3.	Appendix A – URL overview	10
4.	Appendix B – Support information	11
5.	Appendix D – Browser setup details	13
5.1	Internet Explorer	13
5.2	Firefox	
5.3	Google Chrome	
6.	Change log	21

Eurex Clearing - Clearing GUIs	As of May 28, 2019
	Version 3.4
Introduction	

### 1. Introduction

This document describes the required technical measures to be able to login and use the Eurex Clearing GUIs.

- C7 Clearing GUI
- EurexOTC Clear GUI
- EurexOTC Clear Margin Calculator GUI
- · Securities Clearing GUI

### 1.1 Intended Audience

For a successful setup the Member's IT department should take note of this document.

## 1.2 Connectivity

Basically, access to the Eurex Clearing GUIs is available via

- Internet
- · GUI channel on leased lines

To access the C7 Clearing GUI it is necessary to request access to C7 beforehand.

All details (Technical access / Interfaces to Eurex Clearing / Clearing system usage fees) can be found on the Eurex Clearing webpage: <a href="http://www.eurexclearing.com">http://www.eurexclearing.com</a> > Technology > Connectivity alternatives

## 1.3 Enhanced security features

For the Clearing Web GUI a two factor authentication is implemented:

- 1st factor: Certificate authentication used to secure the connection between the Member and Eurex Clearing on a Business Unit level (**MemberID level**). The certificates are also used to distinguish between the simulation and production environments.
- 2nd factor: Username and password authentication used to login to the Eurex Clearing Web GUI Services (**UserID level**).

For the C7 Service, a third factor is implemented as well, which is based on network addresses.

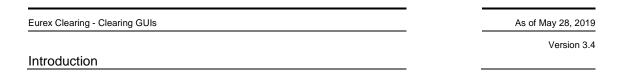
## 1.3.1 Network security

The feature is currently completely configurable and activated only for the C7 Clearing GUI.

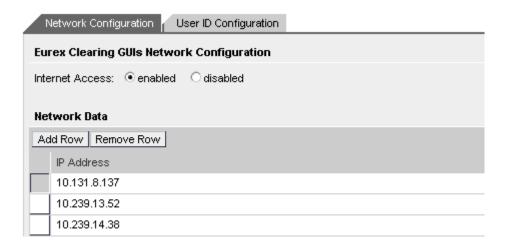
For the connection via Internet the Member can choose one of the following options:

- Allow Internet access without restrictions (default)
- · Completely disable Internet access
- Allow Internet access for certain IP addresses given by the Member

**Internet access**: Per default any user of the given Member is permitted to access the application from any IP address. If the Member wants to restrict the default access, a list of IP addresses can be entered in the Member Section. Then it will only be possible to access the



application from these explicitly stated IP addresses. Internet access for the given Member can be completely blocked by setting the corresponding radio-button.



**Leased Line access:** Eurex Clearing allows access from the Member leased line networks and from any associated Service Provider respectively.

For the connection via leased line the GUI is checking the incoming IP address against the known network information for the corresponding Member.

In case a Member connects through a Service Provider, the IP address is also checked against the known networks of the Service Provider.

This implies that any Service Provider relationship needs to be maintained correctly in the Member Section if the Member is accessing any of the Eurex Clearing GUIs via the network of a Service Provider.

The relationships can be registered via "Technical Connection / Requests & Configuration / New Request / Provider / New Provider / GUI Channel".

## 1.4 Browser requirements

In order to connect successfully to the Eurex Clearing GUIs and to ensure a smooth service it is recommended to use one of the following web browsers to connect to the GUI:

- Firefox Latest ESR (extended support release). Usage of Firefox is strongly recommended.
- MS Internet Explorer 11 or higher
- Google Chrome

The required browser settings are:

- · Enable session cookie handling
- Allow JavaScript execution
- Support security protocols TLS 1.0, TLS 1.1 and TLS 1.2
- · IT-Security Patches are highly recommended.

**Note**: See "Appendix D – Browser setup details" for further information about browser settings.

Eurex Clearing - Clearing GUIs	As of May 28, 2019
	Version 3.4
Introduction	

**Note:** The network proxy settings must be configured according to the local network rules given at the Member-side.

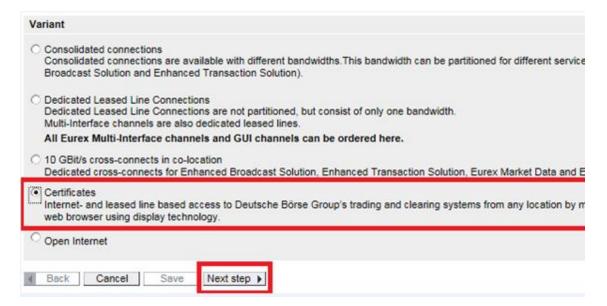
Version 3.4

## 2. Ordering Certificates

On the Member Section, go to Technical Connection / Requests & Configuration / New Request / New Connection:



Choose option "Certificates" and click on "Next Step":

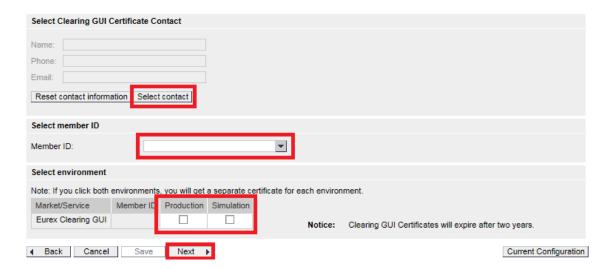


Choose option "Clearing GUI" and click on "Next Step":



## **Ordering Certificates**

Select the contact, MemberID, and environment and then click on "Next":



Check the overview and click on "Add to request basket". Please note that this creates only a "draft request". Your request will still need to be approved by someone with approval rights. All Central Coordinators automatically have this right. It can also be assigned to other Member Section users.

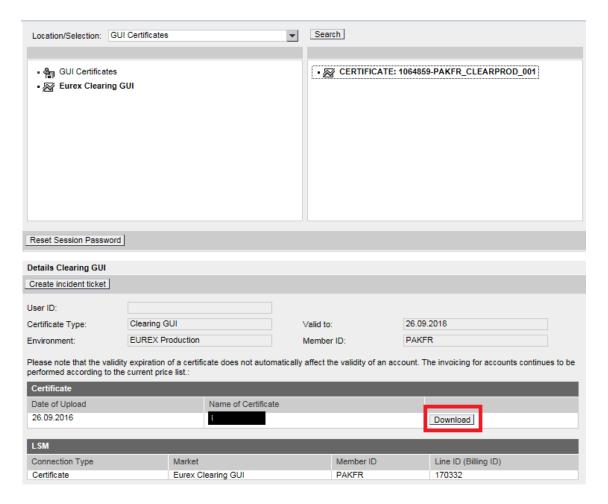
Once the certificate has been created by Eurex Clearing, an e-mail notification will be sent. The e-mail will include the password for the certificate, which is needed when you upload the certificate into your user's browser.

On the Member Section, go to Technical Connection / Requests & Configuration / Current Configuration and select "GUI Certificates" from the drop down menu in the Location/Selection area, to view the Eurex Clearing GUI certificate(s):



In order to find a particular certificate, please click on the actual certificate name in the right-side window. You will then find the "Download" button for the certificate, just like in the screenshot below:

#### **Ordering Certificates**



Download and save the certificate at a secure location.

Upload the certificate into the browser of the GUI user. For example, if you are using Internet Explorer, you would go to Settings / Internet options / Content / Certificates / Import. Please note that you will be prompted to enter the password that you have received in the beforementioned e-mail.

Once you have uploaded the certificate into the browser, you can log into the respective GUI.

Eurex Clearing - Clearing GUIs	As of May 28, 2019
	Version 3.4
Appendix A – URL overview	

## 3. Appendix A – URL overview

Service	Internet	Leased Line
C7 Clearing GUI Simulation	https://simulation.eurexclearing.com:94 43/C7_GUI/	https://simulation.vpn.eurexclearing.com:9 443/C7_GUI/
C7 Clearing GUI Production	https://production.eurexclearing.com:84 43/C7_GUI/	https://production.vpn.eurexclearing.com:8 443/C7_GUI/
EurexOTC Clear GUI Simulation	https://simulation.eurexclearing.com:94 43/OTC_GUI/	https://simulation.vpn.eurexclearing.com:9 443/OTC_GUI/
EurexOTC Clear GUI Production	https://production.eurexclearing.com:84 43/OTC_GUI/	https://production.vpn.eurexclearing.com:8 443/OTC_GUI/
EurexOTC Clear Margin Calculator GUI Simulation	https://simulation.eurexclearing.com:94 43/Margin Calculator/	https://simulation.vpn.eurexclearing.com:9 443/Margin Calculator/
EurexOTC Clear Margin Calculator GUI Production	https://production.eurexclearing.com:84 43/Margin_Calculator/	https://production.vpn.eurexclearing.com:8 443/Margin_Calculator/
Securities Clearing GUI Simulation	https://simulation.eurexclearing.com:94 43/LOGIN_GUI/	https://simulation.vpn.eurexclearing.com:9 443/LOGIN_GUI/
Securities Clearing GUI Production	https://production.eurexclearing.com:84 43/LOGIN_GUI/	https://production.vpn.eurexclearing.com:8 443/LOGIN_GUI/

#### **Note: IP-addresses**

- Production/Leased Line access IP-address 193.29.93.171
- Simulation/Leased Line access IP-address 193.29.93.172
- Production/Internet Line access IP-address 193.29.90.161
- Simulation/Internet Line access IP-address 193.29.90.162

More details about the networks and the IP-addresses is to be found in "Eurex Exchange and Eurex Clearing Network Access Manual". The corresponding manual for C7 can be found at www.eurexclearing.com  $\rightarrow$  Technology  $\rightarrow$  Eurex Clearing's C7  $\rightarrow$  System documentation.

#### Appendix B - Support information

## 4. Appendix B - Support information

#### Member Section

Technical support is available under:

Phone: +49 (0) 69- 21 1 -1 78 88

E-Mail: member.section@eurexclearing.com

#### Customer Technical Support

Support for all technical issues is available under:

Phone: +49 (0) 69- 21 1 - <TKAM VIP Number per Client>

Fax: +49 (0) 69- 21 1 11201

E-Mail: cts@deutsche-boerse.com

#### • C7 Clearing GUI

For C7 Clearing GUI related questions a hotline is available under:

Phone: +49(0)69-211-1 12 50 Fax: +49 (0) 69-211- 1 43 34

E-Mail: clearing@eurexclearing.com

#### • EurexOTC Clear GUI

For general OTC IRS related questions the EurexOTC Clear Hotline is available under:

Phone: +49(0)69-211-1 28 28 Fax: +49 (0) 69-211-61 28 28

E-Mail: OTCClear@eurexclearing.com

For general OTC IRS simulation related questions, the EurexOTC Clear Simulation Hotline is available from Monday to Friday, 10:00 – 18:00 CET.

Phone: +49(0)69-211-1 25 25 Fax: +49 (0) 69-211-61 25 25

E-Mail: OTCClear.simulation@eurexclearing.com

## EurexOTC Clear Margin Calculator GUI

For general Margin Calculator related questions the EurexOTC Clear Hotline is available.

EurexOTC Clear Hotline (Production)

Service times: 08:00 - 22:00 CET (Monday - Friday)

Phone: +49 (0) 69-211-1 28 28 Fax: +49 (0) 69-211-61 28 28

E-Mail: OTCClear@eurexclearing.com

urex Clearing - Clearing GUIs	As of May 28, 2019
	Version 3.4

For general simulation related questions the EurexOTC Clear Simulation Hotline is available.

EurexOTC Clear Hotline (Simulation)

Appendix B – Support information

Service times: 10:00 - 18:00 CET (Monday - Friday)

Phone: +49 (0) 69-211-1 25 25 Fax: +49 (0) 69-211-61 25 25

E-Mail: OTCClear.simulation@eurexclearing.com

## 5.1 Internet Explorer

The provided examples are relevant for Microsoft Internet Explorer 11.

- Enable session cookie handling:
- 1. Click on the Tools menu.
- 2. Select Internet Options in the menu a new window opens.
- 3. Click on the **Privacy** tab near the top of the window.
- 4. Click on the **Advanced** button of the window.
- 5. Select the Option **Override automatic cookie handling** and choose **Accept** for First- and Third-party Cookies.
- 6. Save changes by clicking OK.



Figure 1: Advanced Privacy Settings (Cookie handling) for Internet Explorer

- Allow Javascript execution
- 1. In Tools, click Internet Options, and then click on Security tab.
- 2. Click the Internet zone and choose Custom Level.
- 3. Set the corresponding settings as shown below and click **OK**.

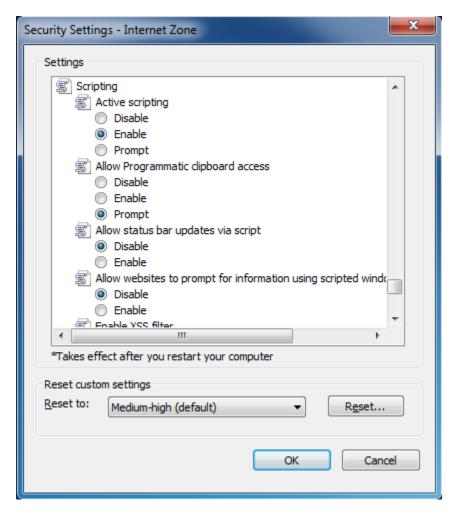


Figure 2: Configuration of Security Settings for Internet Explorer

**Note:** To allow scripting on one special website only and to leave scripting disabled in the Internet zone, add this one website to the trusted sites zone.

#### Support security protocols TLS 1.0, TLS 1.1 and TLS 1.2

The below settings can be set as follows.

- 1. On the **Tools** menu, click **Internet Options**.
- 2. On the **Advanced** tab under **Security** the following boxes must be ticked:
  - Use TLS 1.0
  - Use TLS 1.1
  - Use TLS 1.2
- 3. Click Apply, and then click OK.

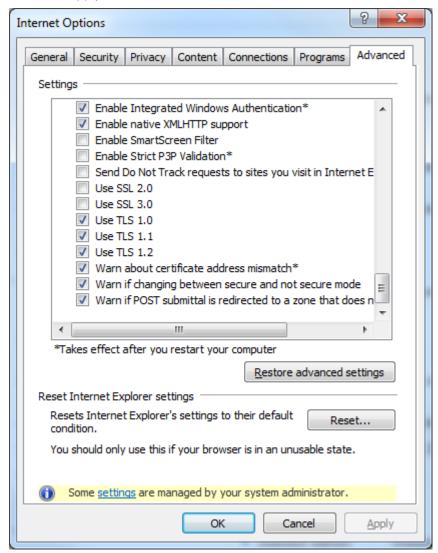


Figure 3: Enabling secured transport protocols for Internet Explorer

#### 5.2 Firefox

#### Enable session cookie handling

Cookies are enabled by default in Firefox.

- At the top of the Firefox window, click on the Firefox button and then click Options.
  - 2. Select the Privacy panel.

- 3. Under History: Select Use custom settings for history from dropdown menu.
- 4. Tick Accept cookies from sites to enable Cookies, and untick it to disable them.

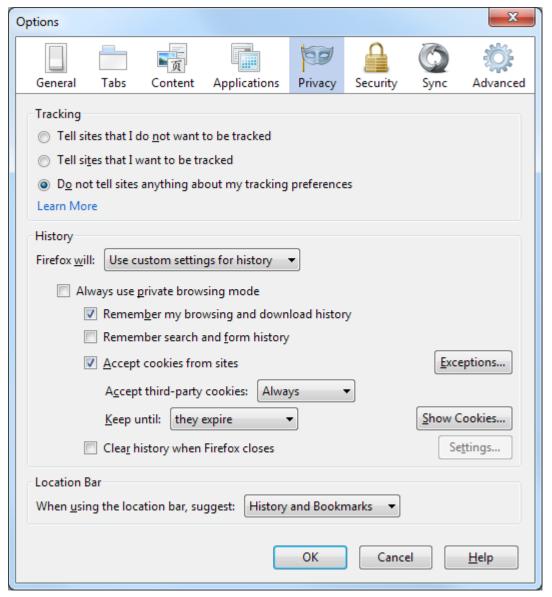


Figure 4: Cookie handling for Firefox

Choose how long cookies are allowed to be stored:

- Keep until: they expire: Each cookie will be removed when it reaches its expiration date, which is set by the site that sent the cookie.
- Keep until: I close Firefox: The cookies that are stored will be removed when Firefox is closed.

#### Allow JavaScript execution

JavaScript execution must be enabled in the Firefox Browser. This is a default setting in newer Firefox versions. It can be checked by entering about:config directly into the Firefox browser as shown below.

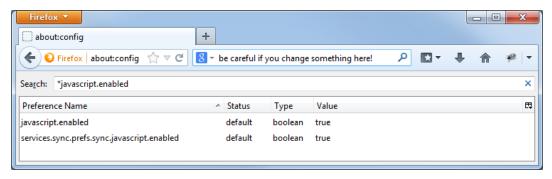


Figure 5: Checking if JavaScript execution is enabled for Firefox

In some older Firefox versions JavaScript execution must be enabled manually (see the example below).

- 1. In the Options window, select the Content tab.
- 2. Check box Enable JavaScript: Select this option to permit the execution of JavaScripts.

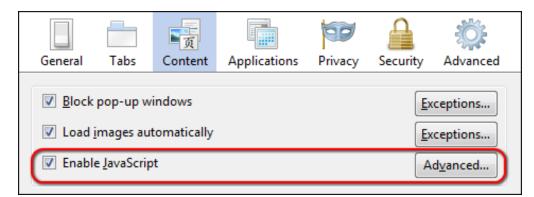


Figure 6: Enabling of JavaScript for Firefox

## • Support security protocols TLS 1.0, TLS 1.1 and TLS 1.2

In newer Firefox versions TLS protocols are being used per default.

In older Firefox versions the usage of TLS 1.0 must be set explicitly (see the example below).

The below settings must be set correctly.

- 1. On the Control Panel click **Options.** 
  - 2. On the Advanced tab under Encryption make sure that the following box is ticked:
    - Use TLS 1.0
  - 3. Click **Apply**, and then click **OK**.

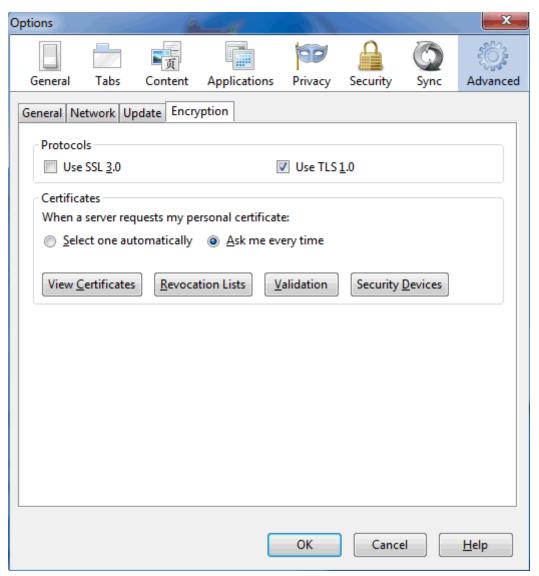


Figure 7: Enabling secured transport protocols for Firefox

## 5.3 Google Chrome

## • Enable session cookie handling

Cookies are usually enabled per default in Google Chrome. This can be checked by entering chrome://settings/content directly into the browser as shown below.

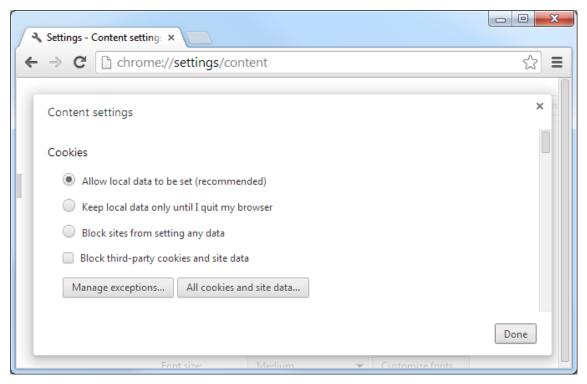


Figure 8: Enabling cookies for Google Chrome

#### Allow JavaScript execution

JavaScript is usually enabled per default in Google Chrome. This can be checked by entering chrome://settings/content directly into the browser as shown below.

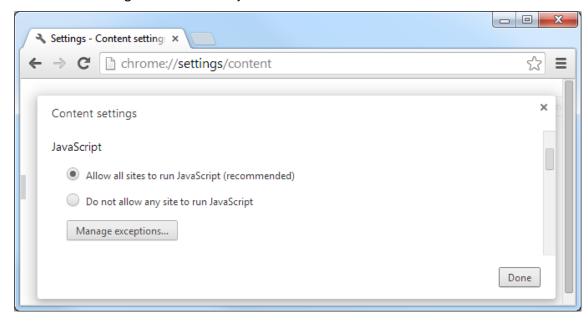


Figure 9: Enabling of JavaScript for Google Chrome

### Support security protocols TLS 1.0, TLS 1.1 and TLS 1.2

- 1. On the Control Panel click Internet Options.
- 2. On the Advanced tab under Security, make sure that the following box is ticked:

- Use TLS 1.0
- Use TLS 1.1
- Use TLS 1.2
- 3. Click Apply, and then click OK.

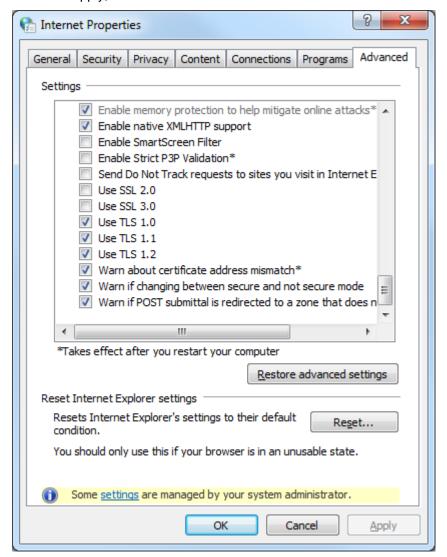


Figure 10: Enabling secured transport protocols for Google Chrome

Eurex Clearing - Clearing GUIs	As of May 28, 2019
	Version 3.4
Change log	

## 6. Change log

Major changes applied to this document after the last version has been published.

Version	Date	Change
3.2	21.03.2016	IP Address web application
3.3	26.06.2017	C7 release 4.0 update
3.4	28.05.2019	Updated list of browsers