X-pand into the Future

eurex circular 074/04

Date: Frankfurt, June 1, 2004
Recipients: All Eurex members and vendors
Authorized by: Peter Reitz

New free Information Service available on „www.eurexchange.com/members“: Eurex Internet Subscription Service (ISS)

Contact: Customer Support, Tel. +49-69-211-1 17 00

Content may be most important for:	**Attachment:**
➲ Front Office / Trading ➲ Middle + Back Office ➲ IT / Security Administration	Eurex ISS User Manual

Eurex is continually striving to arrange daily communication with customers efficiently and tailor-made for the intended audience. A new information tool has been developed with this aim in view: the Eurex Internet Subscription Service (ISS), which is now available to all members on the Eurex website “www.eurexchange.com” in the Member Section.

Eurex ISS enables members to define their own specific information profile. **In particular, subscriptions to Emergency Messages relating to the Eurex Trading System and to Clearing can now be activated in ISS, so that each and every member (trader, back office staff etc.), either as a user or as a member of a user group, automatically receives notification by e-mail or SMS (please note that the receipt of SMS messages depends on your mobile telephone service provider)**. In addition, the receipt of Eurex circulars can be set up to reflect the personal information requirements of individual recipients.

The enclosed User Manual explains in detail the necessary steps to set up and use Eurex Internet Subscription Service. Further information about ISS has already been sent to the Eurex Central Coordinators.

Customer Support is available on +49-69-211-1 17 00 to answer any questions you may have.

X-pand into the **Future**

Eurex ISS
User Manual

ERX-EUX-MAN-20040504/E, 04.05.2004

This document shall support all users in the registration and subscription process for Eurex ISS.

© Copyright SWX Group, 04.2004. All rights reserved. All trademarks acknowledged.

Table of Contents

1. Introduction....2
2. Registration Process....2
3. Subscription to Eurex Circulars and SMS Emergency News (User profile)....5
4. Company information (Group profile)....8
5. Change Password....9

1. Introduction

Eurex provides its members and vendors with a service called Eurex Internet Subscription Service (ISS). ISS is a service giving the users the opportunity to individually select the Eurex circulars and messages categories they want to receive. ISS is accessible on www.eurexchange.com via the “Member Section”.

This service enables you to apply for up to 15 personal accounts (username and password) in order to login to the Eurex Member Section and to subscribe for Eurex Messages (Circulars and SMS Emergency News). Your central coordinator is responsible for the approval or rejection of your request.

There is a defined set of general principles:

1. Passwords are only known to the user and can only be changed by him/herself.
2. Passwords have to contain at least one number and one letter.
   A minimal length of six characters is required.
3. In case of a forgotten password the original user account has to be deleted, a new one has to be requested by the user and activated by the central coordinator.
4. Central coordinators approve/activate new user accounts.
   They may also modify, suspend or delete them.

If you have further questions about this service please contact your central coordinator.

2. Registration Process

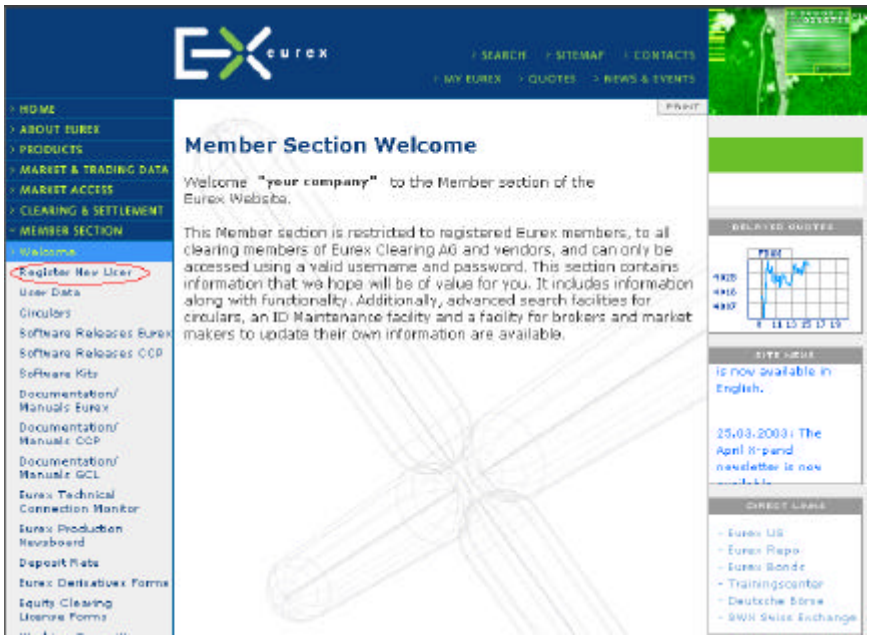
Step	Description
1	Start your internet browser and enter the internet address http://www.eurexchange.cc and click on “Member Section”. The login screen is being displayed.



2 Login with your **company account**.

Username = participant id of your company
Password = password for your company account.
Please contact your central coordinator if you don’t know this password.

Step	Description
3	The welcome page of the Eurex Member Section is being displayed. All further data transfer is encrypted over a high secure internet connection (SSL with 128-bit encryption). Click on “Register New User”.



4	The “New User Registration” page will be shown. Fill out the input fields. It is important, that you tick the checkbox “Subscribe for Eurex Messages” in order to request this privilege. Your request has to be approved by your central coordinator first. Click on “Submit”



Step	Description
4	The “Confimation Registration” page will be shown and you will receive an automatic generated e-mail, like this:

```
Thank you. Your application for the Eurex Member Section has been
received.
Please confirm your registration now by entering the unlock code:

Unlock code: B985063DC72CB0BA75A8A49627E75B9B

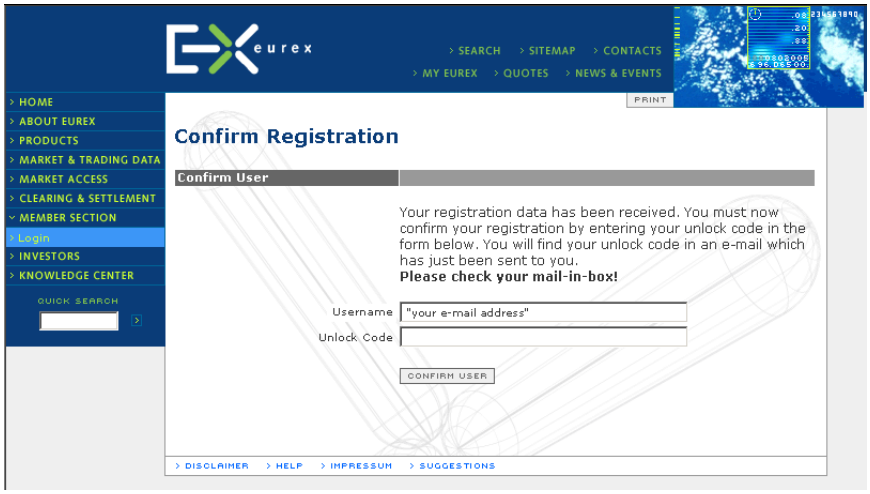
in the Confirm Registration form to which you were directed after
completing the original registration form.

If the browser window with the Confirm Registration form is no longer
open, you can still confirm your registration by following the link
below:

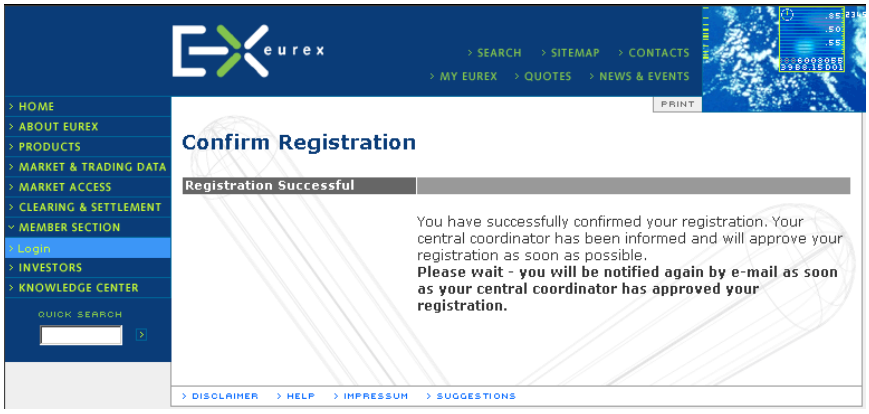
https://eurexchange.com/members/confirm.html?UserId=”your e-mail address”
&code= B985063DC72CB0BA75A8A49627E75B9B

Please make sure you enter the link (URL) completely in your browser.
It is possible that your mail-client will only pick up the first line
correctly; you will then need to copy the remainder into your browser's
address field manually.

In case of problems please contact the Eurex Customer Support Hotline at
+49-69-211-1 17 00.
```



5	Select from this e-mail the Unlock Code (only the string with characters and numbers) and copy (Ctrl+C) and Paste (Ctrl+V) this code in the input field “Unlock Code”. Then click on the button “Confirm User”. Alternatively or if your browser window with the “Confirm Registration” page is no longer open, you can confirm your registration by using the hyperlink, but this link must be completely entered in the address field of your browser.
6	If you have successfully confirmed your registration, you will receive the following confirmation message page.



3. Subscription to Eurex Circulars and SMS Emergency News (User profile)

Before you can subscribe to Eurex Circulars and SMS Emergency your account and subscription privilege has to be approved by your central coordinator. This is the case, when you receive the following e-mail

```
Welcome. Your User Account has been approved and activated.

You are now able to enter the Eurex Member Section of the website:

   https://review.eurexchange.com/members/login.html

In case of questions please contact your Central Coordinator.

Best regards,

EUREX
```

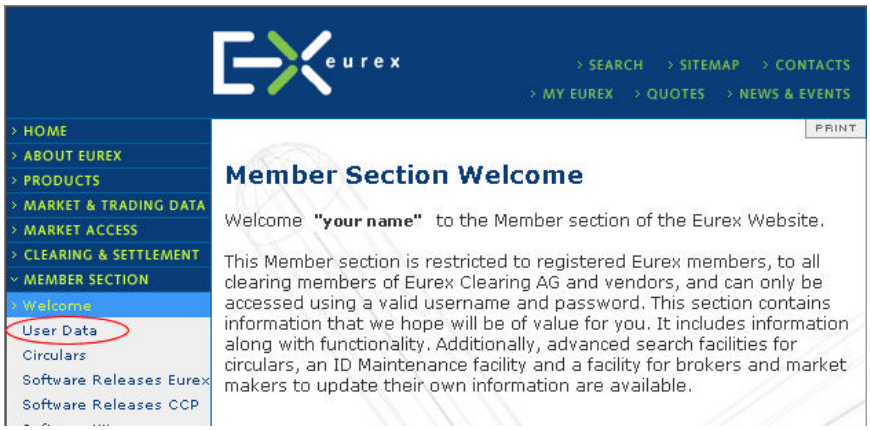
Step	Description
1	Start your internet browser and enter the internet address http://www.eurexchange.com and click on “Member Section”. The login screen is being displayed.



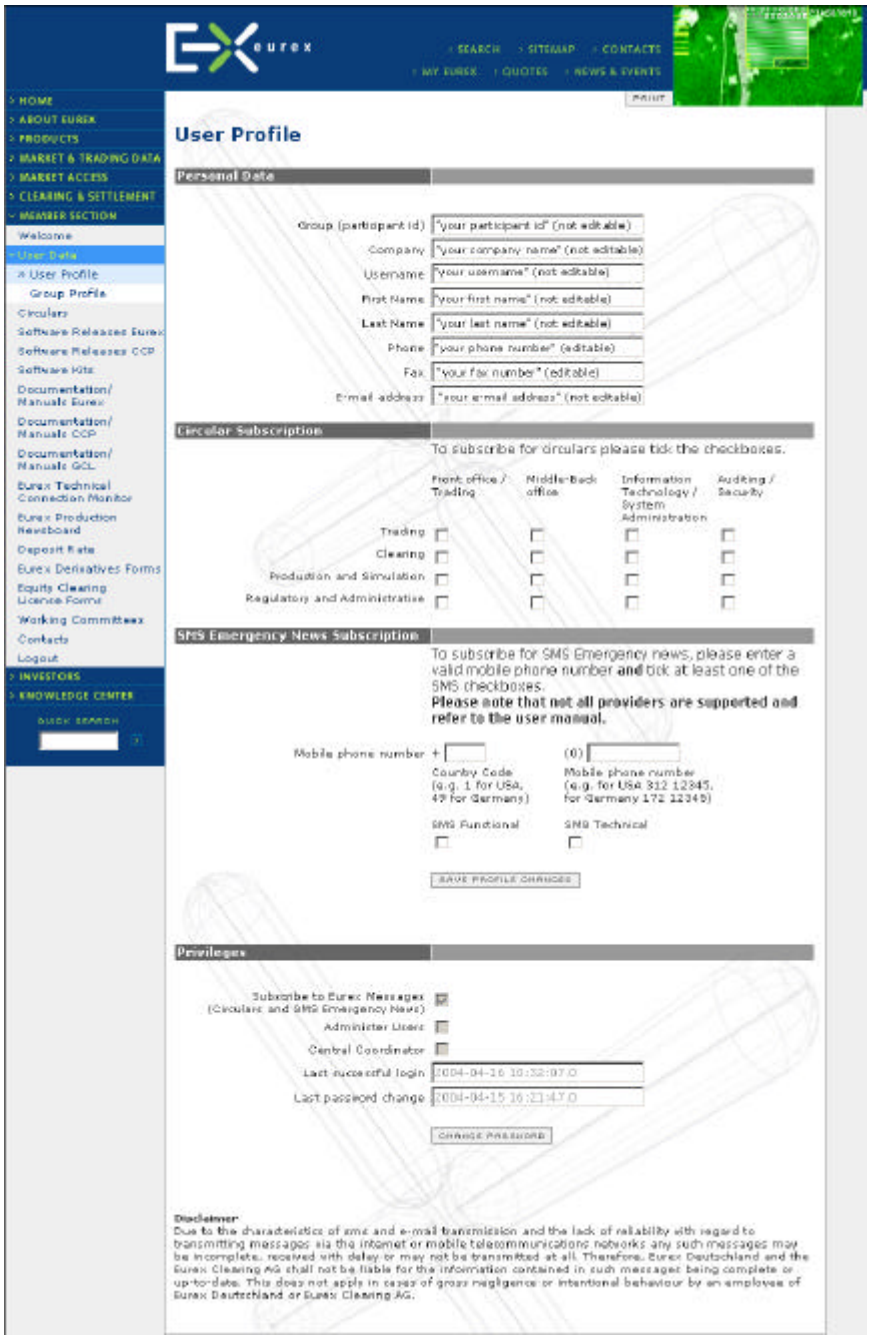
2 Login with your **personal user account**.

Username = your e-mail address
Password = the password which you have chosen at the beginning of the registration process.

3 The welcome page of the Eurex Member Section is being displayed. Click on “User Data”.



Step	Description
4	The “User Profile” page will be shown as default. This page is divided in different sections, which are explained below.



Personal Data

Only the fields “Phone” and “Fax” could be edited. All other data has been entered during the registration process and cannot be edited.

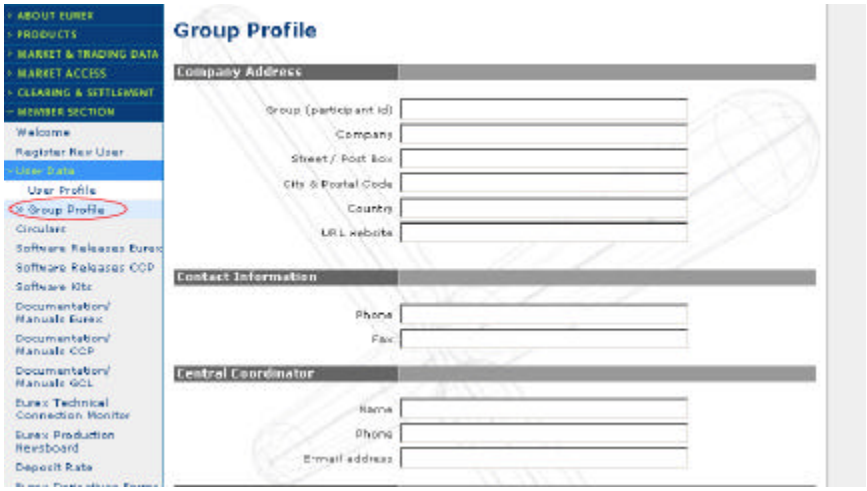
Circular Subscription

To subscribe for Eurex circulars please tick the checkboxes of the subject(s) that interest(s) you. All circulars you have subscribed for, will be sent to your e-mail address.

Step	Description
	SMS Emergency News Subscription To subscribe for SMS Emergency News please enter your mobile phone number as described on the screen **and** tick one or both of the checkboxes (SMS Functional, SMS Technical). If you don't tick one of these checkboxes you will not receive any upcoming emergency news. Please be aware that not all providers are supported. Among others, the following mobile numbers are supported currently: 0160, 0170, 0171, 0172, 0173, 0174, 0175, 0176, 0177, 0178, 0179, 0151, 01520, 0162 This service will be enhanced in the future. Furthermore, you will also receive emergency news via e-mail. **Privileges** In general you cannot change privileges by yourself. Subscribe to Eurex Messages = Ticked, if you have applied for and been granted by your central coordinator. Administer Users = Ticked, if you are allowed to administer other user accounts. This privilege has to be granted by your central coordinator. Central Coordinator = Ticked, if you are a central coordinator. Last successful login = Displays the date and time of your last login. Last password change = Displays the date and time of your last password change
5	Click the button "Save profile changes" to save the changes you have made.

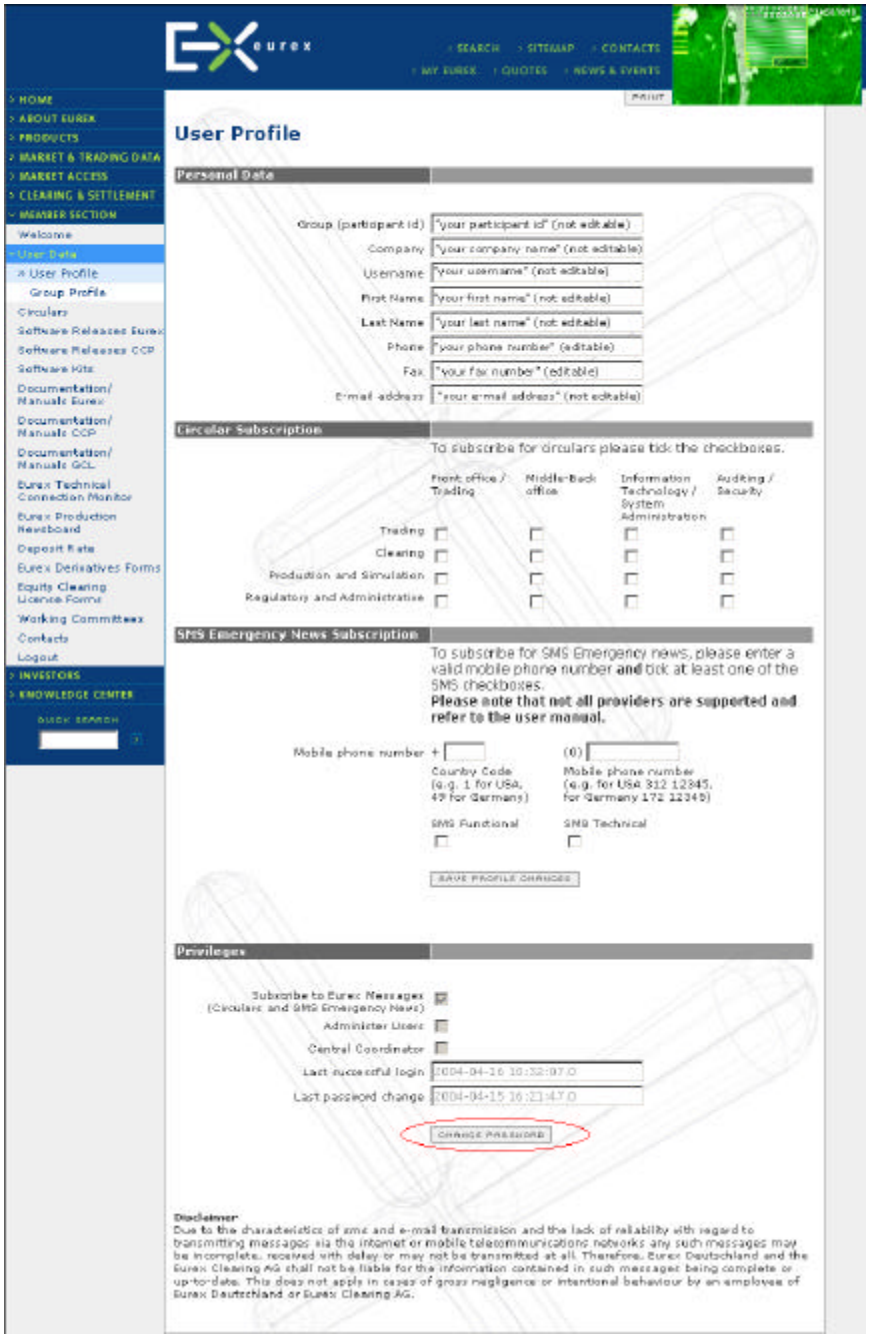
4. Company information (Group profile)

Step	Description
1	If you are logged in the Eurex Member Section with your personal user account, click on “Group Profile” in order to retrieve the following information, which cannot be edited. If you are an Eurex Member you will see additional sections.



5. Change Password

Step	Description
1	If you are logged in the Eurex Member Section with your personal user account, click on “User Profile” and then on the button “Change Password”.



Step	Description
2	Enter your old password and then your new password twice. Passwords have to contain at least one number, one letter and six characters. Click on the button “Save”.

