X-pand into the Future

# e u r e x *circular 035/05*

Date: Frankfurt, March 11, 2005
Recipients: All Eurex members and vendors
Authorized by: Peter Reitz

⚠ **Action Required** ⚠ **High Priority**

## Eurex Internet Subscription Service (ISS) – Business Continuity Test

**Related Eurex Circulars:** 074/04

**Contact:** Technical Helpdesk Eurex, Tel. +49-69-211-1 12 00
E-mail: Technical.helpdesk.worldwide@eurexchange.com

| **Content may be most important for:** | **Attachment:** |
|---|---|
| ➲ All Departments | Fax reply |


**Summary:**

The Eurex Internet Subscription Service (ISS) is a service providing members with the opportunity to individually select circulars and messages by category. The ISS functionality offers an "Emergency News" service, intended to rapidly notify subscribers by SMS and email of incidents or events, such as temporary interruptions of trading at Eurex.

The Eurex Clearing Committee has decided to test members' ability to receive SMS emergency notification of incidents which potentially affect market participants. Consequently, a test will be held on **April 6, 2005 at 11:00 CET**. Participation in this test will be free of charge.

**In preparation of the test, the Central Coordinator is requested to ensure that at least one registered ISS "Emergency News" contact has the appropriate responsibility to internally escalate and disseminate such emergency notifications within the member's organization.**



Eurex Deutschland
D-60485 Frankfurt am Main
www.eurexchange.com

Customer Support
Tel. +49-69-211-1 17 00
Fax +49-69-211-1 17 01



Management Board:
Rudolf Ferscha (CEO), Jürg Spillmann,
Daniel Gisler, Thomas Lenz,
Peter Reitz

# Eurex Internet Subscription Service (ISS) – Business Continuity Test

Eurex Clearing AG will conduct a test of the SMS Emergency News facility on April 6, 2005, at 11:00 CET by issuing the following SMS message:

> "This is a test of the Eurex SMS Emergency service in accordance with circular 035/05.
> Please acknowledge receipt by email to testresponse.bcm@eurexchange.com."

Acknowledgements should be forwarded to the above mailbox within 24 hours after receipt of the SMS message including in your response the exact timestamp of receipt of the SMS and your country location at the time of receipt. This data will assist in validating the effectiveness of the test. Eurex Clearing AG will be responsible for analyzing results and providing feedback to the Eurex Clearing Committee.

In preparation of the test, the Central Coordinator is requested to ensure that participating ISS users who are subscribed to this service have entered their mobile phone number and ticked either the box for functional and/or technical emergency SMS. Furthermore, the Central Coordinator is requested to ensure that at least one of the recipients of these alerts is the contact person who will disseminate and escalate such messages within the company.

The Eurex ISS tool can be accessed via the following link to the Eurex website

**www.eurexchange.com/members/welcome.html**

Participation in this test is free of charge for Eurex members.

## Organizational Readiness

All Eurex members who wish to participate are requested to provide a statement of organizational readiness by completing and returning the attached form **latest by Thursday, March 31, 2005**, to the fax number +49-69-211-60-80-28. Please note that the SMS message will be sent to all members and ISS users who are registered with a mobile phone number within the ISS tool, irrespective of whether they have registered for the test or not.

For further information please contact the Eurex Technical Helpdesk, telephone +49-69-211-1 12 00. The Eurex Technical Helpdesk will also be available for support during the Business Continuity Test.

Frankfurt, March 11, 2005

# *Fax Reply*

Please return no later than **March 31, 2005** to:

Deutsche Börse AG
Customer Support **Telefax +49-69-211-60 80 28**

Returned by:

Member ID Eurex _____

Company Name _____

Contact Person _____

Mobile phone number _____

Mobile Network provider _____

Work phone number _____

☐ Are you the responsible person for dissemination and escalation of emergency messages within your company?

**Eurex ISS Business Continuity Test**

Our institution will participate in the Business Continuity Test and confirms that:

☐ A registered recipient of the SMS Emergency Subscription Services who is responsible for the dissemination and escalation of such emergency messages within the company will be available (please indicate on separate fax response if necessary who this nominated recipient is).

☐ We will endeavor to acknowledge receipt of the SMS within 24 hours of receipt to the email address testresponse.bcm@eurexchange.com.

_____ _____

Date Signature + Company stamp