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Date: Frankfurt, December 10, 2009
Recipients: All Members of Eurex Bonds
Authorized by: Johannes Weßling

Eurex Bonds and Xetra Hotlines / Telephone Numbers of Market Supervision: Call Recording

Contact: Market Supervision, tel. +49-69-211-1 38 90

Content may be most important for:	**Attachment:**
➲ All departments	none

Summary:

Eurex Bonds GmbH would like to notify you by means of this circular that it is common practice to record and store recordings of incoming and outgoing telephone calls that are conducted on hotlines of Eurex Bonds. As part of Eurex Bonds' fulfillment of its task of guaranteeing orderly exchange trading and orderly settlement of transactions, recording is done for the purpose of facilitating provision and preservation of evidence.

Incoming and outgoing telephone calls conducted on personal telephone numbers of Market Supervision staff members are also recorded.

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Eurex Bonds and Xetra Hotlines/Telephone Numbers of Market Supervision: Call Recording

Eurex Bonds GmbH would like to notify you by means of this circular that it is common practice to record and store recordings of incoming and outgoing telephone calls that are conducted on hotlines of Eurex Bonds. As part of Eurex Bonds' fulfillment of its task of guaranteeing orderly exchange trading and orderly settlement of transactions, recording is done for the purpose of facilitating provision and preservation of evidence. Incoming and outgoing telephone calls conducted on personal telephone numbers of Market Supervision staff members are also recorded.

This measure permits in retrospect objective ascertainment of facts discussed on the telephone in cases of doubt or dissent.

The tapes containing these recordings will be stored for a maximum of ten years. They are only listened to for abovementioned purposes, if, according to Eurex Bonds' best judgment, adequate clarification through equivalent evidence is not possible in a particular case.

The following hotlines are affected by the recordings:

Hotline	**Extension**
CCP-Clearing	+49-69-211-1 19 40
Functional Helpdesk Advanced Simulation	+49-69-211-1 21 21
Risk Operations	+49-69-211-1 24 52
Eurex Clearing Data Control	+49-69-211-1 24 53
Mass Deletion Eurex	+49-69-211-1 25 40
Eurex Trading Data Control	+49-69-211-1 38 60
Fixed Income Clearing (Eurex Bonds/Eurex Repo)	+49-69-211-1 72 34

Eurex Bonds would like to state explicitly that recorded calls will not be made available to unauthorized third parties.

Please forward this circular to all persons within your company who contact Eurex Bonds via the hotlines listed above.

Please do not hesitate to call the Market Supervision Helpdesk on tel. +49-69-211-1 38 90 for any questions you may have.

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