

Eurex Information Channels



We at Eurex strive to make it as easy and convenient as possible for you to obtain the individual information you need. Our goal is to provide clear and customizable information services that smoothen your daily work life.



Circulars

Eurex publishes important announcements affecting your business processes via Circulars.

Circulars are distributed via e-mail to announce new initiatives and any legally binding items.

You can choose individually in which categories you subscribe.

Learn more about Circulars [here!](#)



Readiness Newsflashes

Readiness Newsflashes are distributed via e-mail to announce updates to initiatives like e.g. updated availability of documentation, Readiness Statements or checklists.

If you subscribed to Circulars in one category you will automatically receive Readiness Newsflashes in the same category.

Learn more about Readiness Newsflashes [here!](#)



Newsletter

With the Newsletter Eurex informs you about the latest news from Eurex on products and services, market trends and data.

The Newsletter is distributed via e-mail after your subscription.

Subscribe to Circulars, Readiness Newsflashes and Newsletter [here](#)



Market & System news

Production Newsboard

On the **Production Newsboard** you can access the status of the Eurex production systems and find **emergency notifications**.

Service Status

The **Service Status** displays information about delays and availability of selected reports and systems at start and end-of-day.

Implementation News

With Implementation News you can inform about the latest information on a broad range of topics relating to both, the production and simulation environments (**Trading**, **Clearing**).



Eurex Support

The webpages provide comprehensive and consolidated information about all projects and initiatives centrally to support your readiness activities.

The webpages are also your knowledge hub for inquiries to products, services and releases.

The Eurex Support webpages can be accessed under Support on the official **Eurex website**.

Visit [Eurex Support](#) and [Eurex Clearing Support](#) now!

Key contacts

Eurex Frankfurt AG [more hotlines](#)

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Please contact your Technical Account Manager via our personal VIP number.



If you have any further questions or comments, please send an e-mail to client.services@eurex.com