X-pand into the Future

e u r e x *circular 062/02*

Date: Frankfurt, July 25, 2002
Recipients: All Eurex members and vendors
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⚠ **Action Required** ⚠ **High Priority**

Hotfix for Microsoft Operating System to Eliminate Performance Problems in TCP/IP Transmissions under Windows 2000

Contact: Eurex Technical Helpdesk: +49 (0)69-21 01-12 00

Content may be most important for:	**Attachments:**
➲ All Departments	none

Occasional delays in the broadcast and/or Request/Response transmission in the case of MISSes and workstations were observed after release of the Windows 2000 operating system. These are caused by a performance problem in the TCP/IP stacks under Windows 2000 which might lead to problems during any TCP/IP transmission. This problem occurs exclusively in Windows 2000; Windows NT and Windows XP are not affected.

Microsoft resolved this problem by means of Hotfix Q298896, which will be made available via FTP on the transfer file of your Report MISS during the night of July 26, 2002. **The Hotfix installation is compulsory for all Windows 2000 MISSes and Workstations by August 9, 2002 at the latest.**

The Hotfix consists of a text file and an executable file, which can be installed automatically on each MISS or workstation by means of a "double click"; after installation, the respective MISS or workstation must be re-started. The file names are:

- **Q298896_W2k_SP3_x86_en.exe**
- **hotfix.txt**

Directories for the data transmission of Hotfix Q298896 (size: 1 MB):

Windows 2000/NT (MISS):	<ftp-root directory>\release00\
SUN Solaris (MISS):	/opt/gate/transferdir/release00/

System administrators must ensure that sufficient storage capacity is available for the software transfer, and that the production environment is connected to the Eurex System on Friday night, July 26, 2002, after 10.00 p.m. (CET).

Should you not have received the Hotfix by Monday, July 29, 2002, please contact our Technical Help-desk at +49 (0)69-21 01-12 00.

Additionally, the software update will also be placed on the Eurex web site ("www.eurexchange.com => info for members => Eurex software kits") on Monday July 29, 2002.