e u r e x *circular 97/99*

To: All Eurex members and vendors

Date: Frankfurt, 21st September 1999

Additional service on the Eurex Web-site

Dear Sir or Madam,

The Eurex Customer Service department has extended the information available via the Member section of the Eurex web-site 'www.eurexchange.com'. From now on, the following information services are available relating to the status of your configuration:

- Connection Monitor:
  Between 07.00 and 19.00 CET on exchange trading days, the following information on the status of your MISS or User Device configuration is available:
  - Connection status
  - Logical Device ID and Communication Server ID
  - Operating System

- Batch Status
  On exchange trading days between 20.00 and 23.30 CET you can find current information on the state of progress of the Eurex batch run. Outside those hours, you can see the results of the previous batch run.

- Configuration Diagram
  This shows a representation of your MISS and/or User Device, and router configuration, including the gateway and IP addresses, as well as additional technical details.

You will find this information via 'Info for Members' behind the "Special/Technical Services" buttons.

If you are unable to access the member section of the Eurex web-site please contact the Eurex Member Readiness Team on +49 (0)69-2101-1700.

For questions concerning the new information service or its content, please contact the Technical Help-desk on Tel +49 (0)69-2101 1200.

Yours sincerely,

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