

Eurex Clearing

Clearing Web GUI Access Guide

Access to Clearing Web GUI Systems

C7 Clearing GUI

EurexOTC Clear GUI

Prisma Margin Calculator GUI

Version 3.11

Date 23rd October 2025

Eurex® 2025

Deutsche Börse AG (“DBAG”), Clearstream Europe AG (“Clearstream”), Eurex Frankfurt AG (“Eurex”), Eurex Clearing AG (“Eurex Clearing”), Eurex Repo GmbH (“Eurex Repo”) are corporate entities and are registered under German law. Eurex Global Derivatives AG is a corporate entity and is registered under Swiss law. Clearstream Banking S.A. is a corporate entity and is registered under Luxembourg law. Eurex Frankfurt AG is the administrating and operating institution of Eurex Deutschland. Eurex Deutschland is in the following also referred to as the “Eurex Exchange”.

All intellectual property, proprietary and other rights and interests in this publication and the subject matter hereof (other than certain trademarks and service marks listed below) are owned by DBAG or its affiliates and subsidiaries or used under authorization by their respective owners, including, without limitation, all patent, registered design, copyright, trademark and service mark rights. While reasonable care has been taken in the preparation of this publication to provide details that are accurate and not misleading at the time of publication DBAG, Clearstream, Eurex, Eurex Clearing, Eurex Repo as well as the Eurex Exchange and their respective subsidiaries, servants and agents (a) do not make any representations or warranties regarding the information contained herein, whether express or implied, including without limitation any implied warranty of merchantability or fitness for a particular purpose or any warranty with respect to the accuracy, correctness, quality, completeness or timeliness of such information, and (b) shall not be responsible or liable for any third party's use of any information contained herein under any circumstances, including, without limitation, in connection with actual trading or otherwise or for any errors or omissions contained in this publication in so far as no willful violation of obligations took place or, as the case may be, no injury to life, health or body arises or claims resulting from the Product Liability Act are affected.

This publication is published for information purposes only and shall not constitute investment advice respectively does not constitute an offer, solicitation or recommendation to acquire or dispose of any investment or to engage in any other transaction. This publication is not intended for solicitation purposes but only for use as general information. All descriptions, examples and calculations contained in this publication are for illustrative purposes only.

Eurex, Eurex Clearing and Eurex Repo offer services directly to members of the Eurex Exchange respectively to clearing members of Eurex Clearing. Those who desire to trade any products available on the Eurex market or who desire to offer and sell any such products to others or who desire to possess a clearing license of Eurex Clearing in order to participate in the clearing process provided by Eurex Clearing, should consider legal and regulatory requirements of those jurisdictions relevant to them, as well as the risks associated with such products, before doing so.

Only Eurex derivatives that are CFTC-approved may be traded via direct access in the United States or by United States persons. A complete, up-to-date list of Eurex derivatives that are CFTC-approved is available at: www.eurex.com/ex-en/rules-regs/eurex-derivatives-us/direct-market-access-from-the-us.

In addition, Eurex representatives and participants may familiarize U.S. Qualified Institutional Buyers (QIBs) and broker-dealers with certain eligible Eurex equity options and equity index options pursuant to the terms of the SEC's July 1, 2013 Class No-Action Relief. A complete, up-to-date list of Eurex options that are eligible under the SEC Class No-Action Relief is available at: www.eurex.com/ex-en/rules-regs/eurex-derivatives-us/eurex-options-in-the-us-for-eligible-customers. Lastly, U.S. QIBs and broker-dealers trading on behalf of QIBs may trade certain single-security futures and narrow-based security index futures subject to terms and conditions of the SEC's Exchange Act Release No. 60,194 (June 30, 2009), 74 Fed. Reg. 32,200 (July 7, 2009) and the CFTC's Division of Clearing and Intermediary Oversight Advisory Concerning the Offer and Sale of Foreign Security Futures Products to Customers Located in the United States (June 8, 2010).

Trademarks and Service Marks

Buxl®, DAX®, DivDAX®, eb.rexx®, Eurex®, Eurex Repo®, Strategy Wizard®, Euro GC®, FDAX®, FTSE 100, FWB®, GC Pooling®, GCPi®, MDAX®, ODAX®, SDAX®, TecDAX®, USD GC Pooling®, VDAX®, VDAX-NEW® and Xetra® are registered trademarks of DBAG or its affiliates and subsidiaries.

MSCI®, EAFE®, ACWI® and all MSCI indices (the “Indices”), the data included therein, and service marks included therein are the intellectual property of MSCI Inc., its affiliates and/or their licensors (together, the “MSCI Parties”). The Indices are provided “as is” and the user assumes the entire risk of any use it may make or permit to be made of the Indices. No MSCI Party warrants or guarantees the originality, accuracy and/or completeness of the Indices and each expressly disclaims all express or implied warranties. No MSCI Party shall have any liability for any errors or omissions in connection with any of the Indices, or any liability for any direct, indirect, special, punitive, consequential or any other damages (including lost profits) even if notified of the possibility of such damages. For full disclaimer see msci.com/disclaimer.

ATX®, ATX® five, CECE® and RDX® are registered trademarks of Vienna Stock Exchange AG.

IPD® UK Quarterly Indices are registered trademarks of Investment Property Databank Ltd. IPD and have been licensed for the use by Eurex for derivatives.

SLI®, SMI® and SMIM® are registered trademarks of SIX Swiss Exchange AG.

The STOXX® indices, the data included therein and the trademarks used in the index names are the intellectual property of STOXX Limited and/or its licensors. Eurex derivatives based on the STOXX® indices are in no way sponsored, endorsed, sold or promoted by ISS STOXX and its licensors and neither ISS STOXX nor its licensors shall have any liability with respect thereto.

PCS® and Property Claim Services® are registered trademarks of ISO Services, Inc.

The names of other companies and third-party products may be trademarks or service marks of their respective owners.

FTSE® is a trademark of the London Stock Exchange Group companies and is used by FTSE International Limited (“FTSE”) under license. All rights in the FTSE®100 Index (the “Index”) vest in FTSE or its licensors. Neither FTSE nor any of their affiliates or licensors (a) assumes any liability, losses, damages, expenses or obligations in connection with any derivative product based on the Index; or (b) accepts any liability for any errors or omissions, fitness for a particular purpose or the results to be obtained from the use of the Index or related data. No party may rely on the Index or related data contained in this communication which Index and data is owned by FTSE or their affiliates. No use or distribution of the Index is permitted without FTSE's express written consent. FTSE does not promote, sponsor or endorse the content of this communication nor any financial or derivative product that it relates to.

PRIIPs: Eurex Deutschland qualifies as manufacturer of packaged retail and insurance-based investment products (PRIIPs) under Regulation (EU) No 1286/2014 on key information documents for packaged retail and insurance-based investment products (PRIIPs Regulation), and provides key information documents (KIDs) covering PRIIPs traded on Eurex Deutschland on its website under the following link: www.eurex.com/ex-en/rules-regs/priips-kids.

In addition, according to Art. 14(1) PRIIPs Regulation the person advising on, or selling, a PRIIP shall provide the KID to retail investors free of charge.

Table of Contents

1.	Introduction	4
1.1	Intended Audience	4
1.2	Connectivity	4
1.3	Enhanced security features	4
1.3.1	Network security	4
1.4	Browser requirements	5
2.	Generate Certificates	6
3.	Appendix A – URL overview	8
4.	Appendix B – Support information	9
5.	Appendix D – Browser setup details	11
5.1	Microsoft Edge	11
5.2	Firefox	14
5.3	Google Chrome	15
6.	Change log	18

1. Introduction

This document describes the required technical measures to be able to login and use the Eurex Clearing GUIs.

- C7 Clearing GUI
- EurexOTC Clear GUI
- Prisma Margin Calculator GUI

1.1 Intended Audience

For a successful setup the Member's IT department should take note of this document.

1.2 Connectivity

Basically, access to the Eurex Clearing GUIs is available via

- Internet
- GUI channel on leased lines

To access the C7 Clearing GUI it is necessary to request access to C7 beforehand.

All details (Technical access / Interfaces to Eurex Clearing / Clearing system usage fees) can be found on the Eurex Clearing webpage: <http://www.eurexclearing.com> > Tech > Connectivity alternatives.

1.3 Enhanced security features

For the Clearing Web GUI a two-factor authentication is implemented:

- 1st factor: Certificate authentication - used to secure the connection between the Member and Eurex Clearing on a Business Unit level (**MemberID level**). The certificates are also used to distinguish between the simulation and production environments.
- 2nd factor: Username and password authentication - used to login to the Eurex Clearing Web GUI Services (**UserID level**).

For the C7 Service, a third factor is implemented as well, which is based on network addresses.

1.3.1 Network security

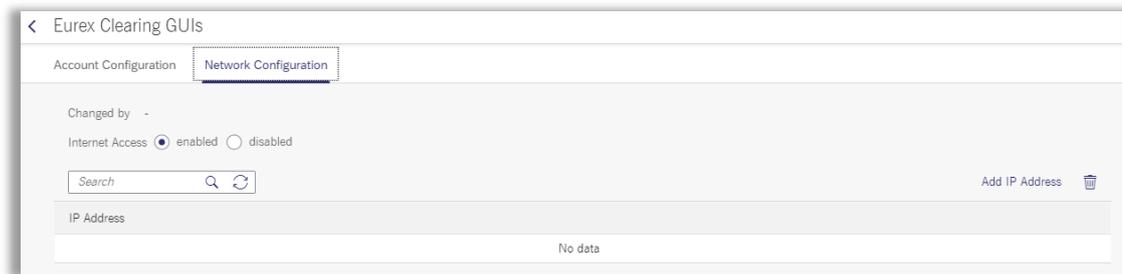
The feature is currently completely configurable and activated only for the C7 Clearing GUI.

For the connection via Internet the Member can choose one of the following options:

- Allow Internet access without restrictions (default)
- Completely disable Internet access
- Allow Internet access for certain IP addresses given by the Member

Internet access: Per default any user of the given Member is permitted to access the application from any IP address. If the Member wants to restrict the default access, a list of IP addresses can be entered in the Member Section. Then it will only be possible to access the application from these explicitly stated IP addresses. Internet access for the given Member can be completely blocked by setting the corresponding radio-button.

Introduction



Leased Line access: Eurex Clearing allows access from the Member leased line networks and from any associated Service Provider respectively.

For the connection via leased line the GUI is checking the incoming IP address against the known network information for the corresponding Member.

In case a Member connects through a Service Provider, the IP address is also checked against the known networks of the Service Provider.

This implies that any Service Provider relationship needs to be maintained correctly in the Member Section if the Member is accessing any of the Eurex Clearing GUIs via the network of a Service Provider.

The relationships can be registered via "Technical Connection / Requests & Configuration / New Request / Provider / New Provider / GUI Channel".

1.4 Browser requirements

In order to connect successfully to the Eurex Clearing GUIs and to ensure a smooth service it is recommended to use one of the following web browsers to connect to the GUI:

- Firefox Latest ESR (extended support release). Usage of Firefox is strongly recommended.
- Google Chrome
- Microsoft Edge

The required browser settings are:

- Enable session cookie handling
- Allow JavaScript execution
- Support security protocol TLS 1.2
- IT-Security Patches are highly recommended
- Support up-to-date cypher suites. Suites with known vulnerabilities are not supported.
- Disable plugins which modify requests sent from the browser

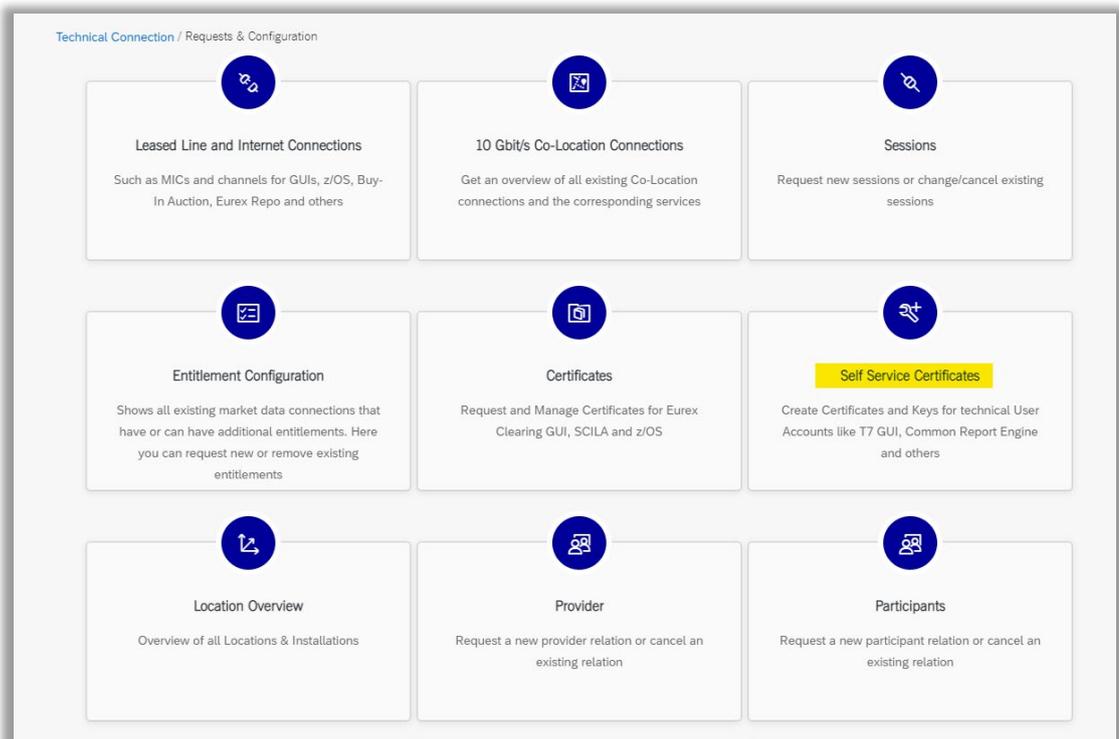
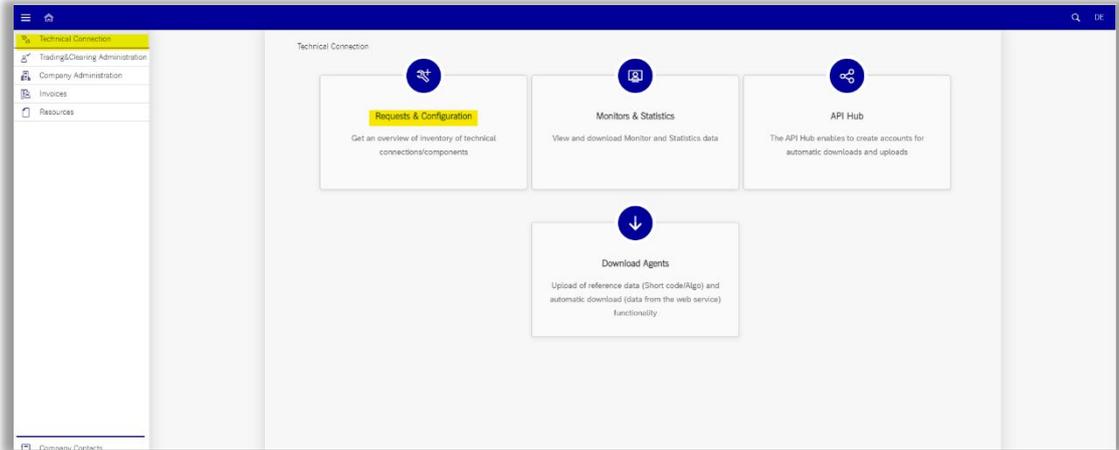
See "Appendix D – Browser setup details" for further information about browser settings.

Note: The network proxy settings must be configured according to the local network rules given at the Member-side.

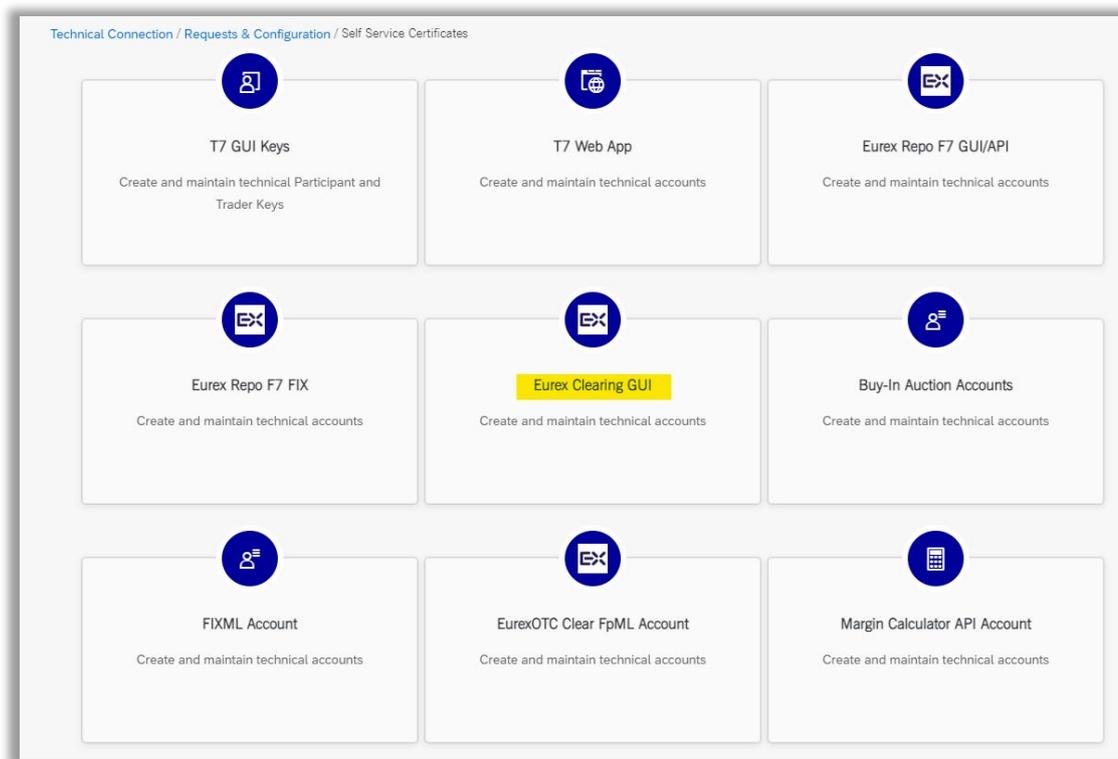
Generate Certificates

2. Generate Certificates

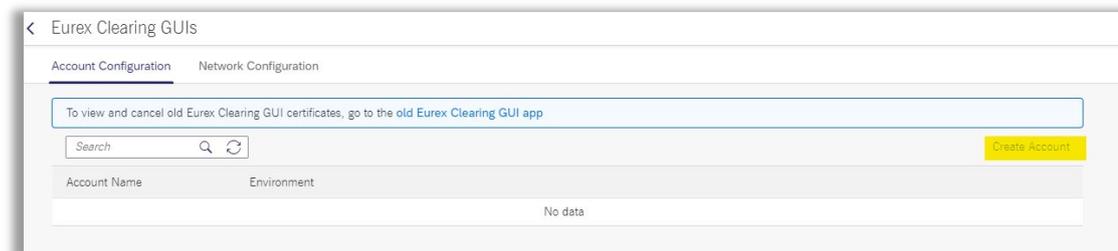
On the Member Section, go to Technical Connection / Requests and Configuration / Self Service Certificates / Eurex Clearing GUI:



Generate Certificates



Click on the Create Account button:



Fill out all the required fields and save the new account.

Important: Go to the certificate creation only after the account is saved!

Now you can create the certificate by clicking the + button and following the process.

Once the certificate is generated, click the Save button and download the certificate to a secure location.

The certificates are valid for two years. To avoid interruptions in your access to the Clearing GUIs, a new Clearing GUI certificate should be created before the current one expires.

Finally, you have to import the certificate into the browser of the GUI user. Please note that you will be prompted to enter the certificate password you chose during the certificate creation process.

Once you have imported the certificate into the browser, you can login to the Clearing GUIs. It may take around half an hour for a new certificate to be usable for GUI logins.

Appendix A – URL overview

3. Appendix A – URL overview

Service	Internet	Leased Line
C7 Clearing GUI Simulation	https://simulation.eurexclearing.com:9443/C7_GUI/	https://simulation.vpn.eurexclearing.com:9443/C7_GUI/
C7 Clearing GUI Production	https://production.eurexclearing.com:8443/C7_GUI/	https://production.vpn.eurexclearing.com:8443/C7_GUI/
EurexOTC Clear GUI Simulation	https://simulation.eurexclearing.com:9443/OTC_GUI/	https://simulation.vpn.eurexclearing.com:9443/OTC_GUI/
EurexOTC Clear GUI Production	https://production.eurexclearing.com:8443/OTC_GUI/	https://production.vpn.eurexclearing.com:8443/OTC_GUI/
Prisma Margin Calculator GUI Simulation	https://simulation.eurexclearing.com:9443/Margin_Calculator/	https://simulation.vpn.eurexclearing.com:9443/Margin_Calculator/
Prisma Margin Calculator GUI Production	https://production.eurexclearing.com:8443/Margin_Calculator/	https://production.vpn.eurexclearing.com:8443/Margin_Calculator/

Note: IP-addresses

- Production/Leased Line access IP-address 193.29.93.171
- Simulation/Leased Line access IP-address 193.29.93.172
- Production/Internet Line access IP-address 193.29.90.161
- Simulation/Internet Line access IP-address 193.29.90.162

More details about the networks and the IP-addresses is to be found in “Eurex Exchange and Eurex Clearing Network Access Manual”. The corresponding manual for C7 can be found at www.eurexclearing.com → Tech → C7 → System documentation.

Appendix B – Support information

4. Appendix B – Support information

Member Section

Technical support is available under:

Phone: +49 (0) 69- 21 1 –1 78 88

E-Mail: member.section@eurex.com

Customer Technical Support

Support for all technical issues is available under:

Phone: +49 (0) 69- 21 1 – <TKAM VIP Number per Client>

Fax: +49 (0) 69- 21 1 11201

E-Mail: cts@deutsche-boerse.com

C7 Clearing GUI

For C7 Clearing GUI related questions, a hotline is available under:

Phone: +49(0)69-211-1 12 50

Fax: +49 (0) 69-211- 1 43 34

E-Mail: clearing@eurex.com

EurexOTC Clear GUI

For general OTC IRS related questions, the EurexOTC Clear Hotline is available under:

Phone: +49(0)69-211-1 28 28

Fax: +49 (0) 69-211-61 28 28

E-Mail: OTCClear@eurex.com

For General Simulation related questions, the OTCClear Simulation Hotline is available.

OTCClear Hotline (Simulation) Service times: 8:00 - 18:00 CET (Monday - Friday).

Phone: +49(0)69-211-1 25 25

Fax: +49 (0) 69-211-61 25 25

E-Mail: OTCClear.simulation@eurex.com

Appendix B – Support information

Prisma Margin Calculator GUI

For general Margin Calculator related questions, the EurexOTC Clear Hotline is available.

EurexOTC Clear Hotline (**Production**)

Service times: 08:00 - 22:00 CET (Monday – Friday)

Phone: +49 (0) 69-211-1 28 28

Fax: +49 (0) 69-211-61 28 28

E-Mail: OTCClear@eurex.com

For General Simulation related questions, the OTCClear Simulation Hotline is available.

OTCClear Hotline (Simulation) Service times: 8:00 - 18:00 CET (Monday - Friday).

Phone: +49 (0) 69-211-1 25 25

Fax: +49 (0) 69-211-61 25 25

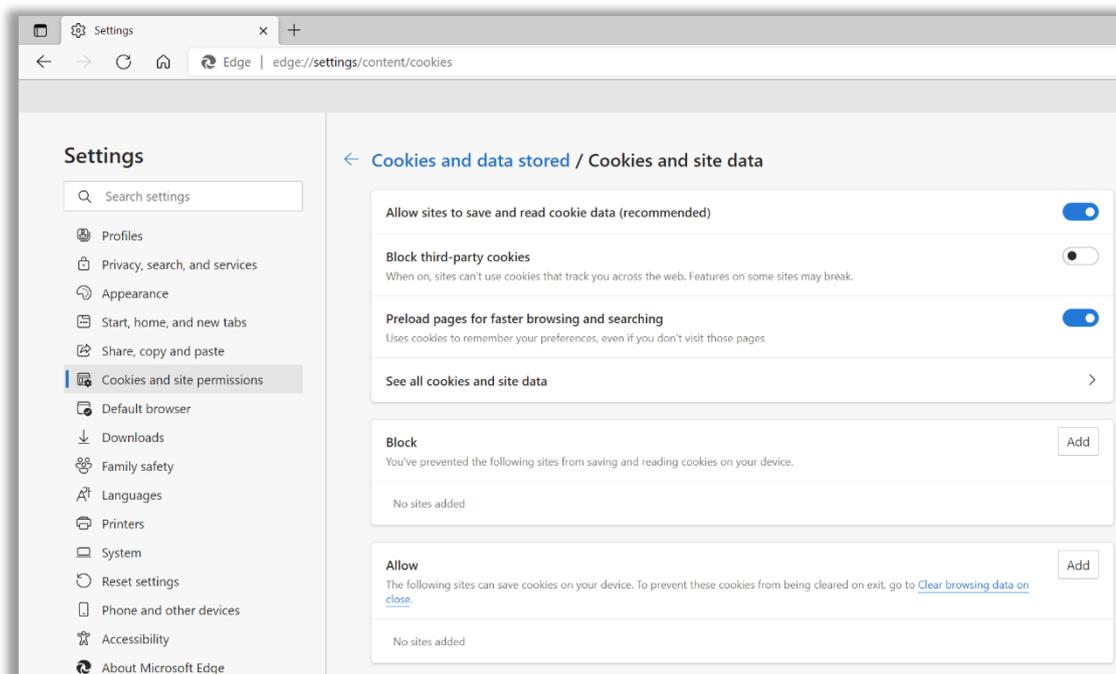
E-Mail: OTCClear.simulation@eurex.com

5. Appendix D – Browser setup details

5.1 Microsoft Edge

Enable session cookie handling:

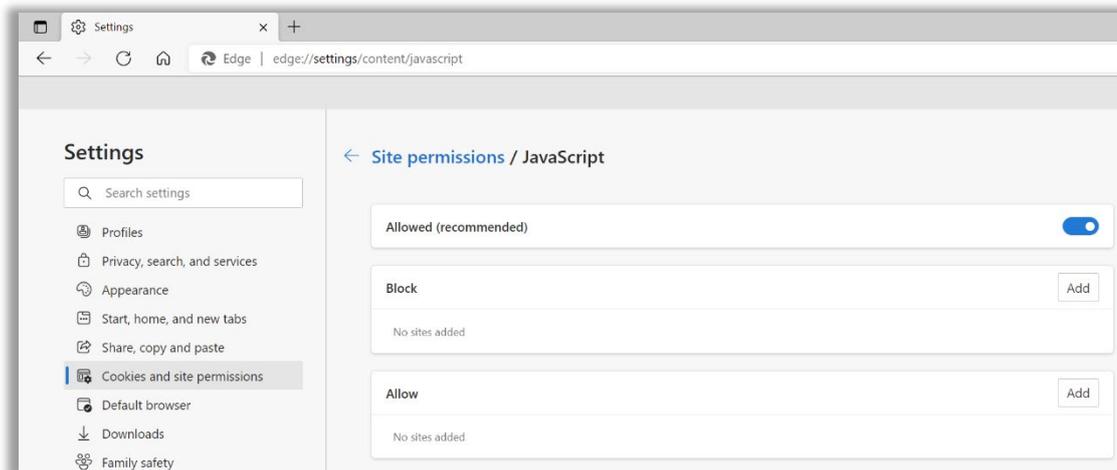
1. Open the browser settings
2. Go to the **Cookies and site permissions** section
3. Click on **Manage and delete cookies and site data**
You can also go there directly via this URL: `edge://settings/content/cookies`
4. Activate the option to **Allow sites to save and read cookie data (recommended)**



Appendix D – Browser setup details

Allow JavaScript execution

1. Open the browser settings
2. Go to the **Cookies and site permissions** section
3. Under **Site Permissions** select **JavaScript**
You can also go there directly via this URL: `edge://settings/content/javascript`



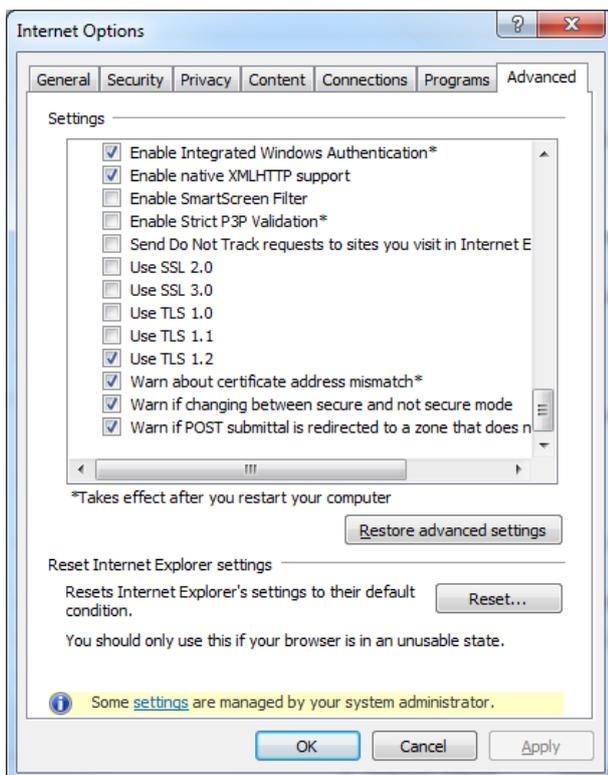
Note: To allow JavaScript for the Eurex Clearing GUIs only and to leave it disabled for other sites, add `eurexclearing.com` to the Allowed sites.

Appendix D – Browser setup details

Support security protocol TLS 1.2

The below settings can be set as follows.

1. In the Windows start menu search box, search for **Internet options** and open it
2. On the **Advanced tab**, scroll down to the **Security** section
3. Check the **Use TLS 1.2** checkbox



4. Click **OK**
5. Restart the browser

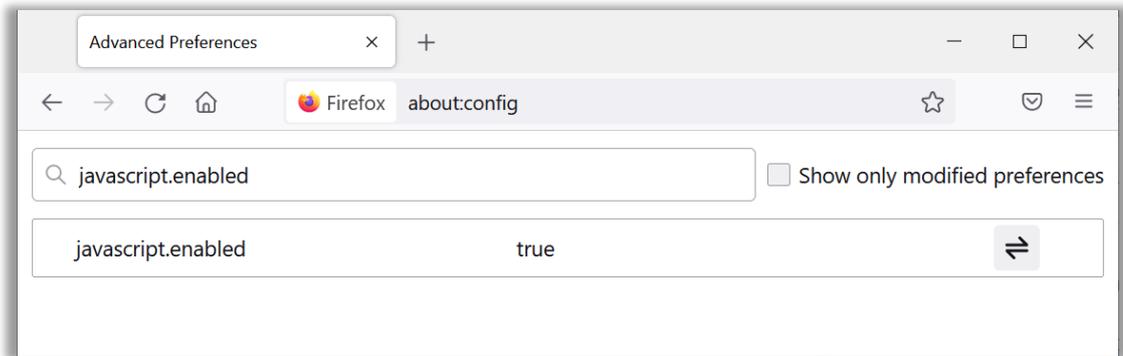
5.2 Firefox

Enable session cookie handling

Cookies are enabled by default and only restricted if this is explicitly entered for a particular site. Please make sure that eurexclearing.com is not listed for blocking cookies.

Allow JavaScript execution

JavaScript execution is enabled by default. It can be checked by entering “about:config” directly into address bar in the Firefox browser as shown below.



Then you can search for the JavaScript setting by filtering for “javascript.enabled”. This setting should be “true”. In case it’s not, it can be toggled via the button with the arrows.

Support security protocol TLS 1.2

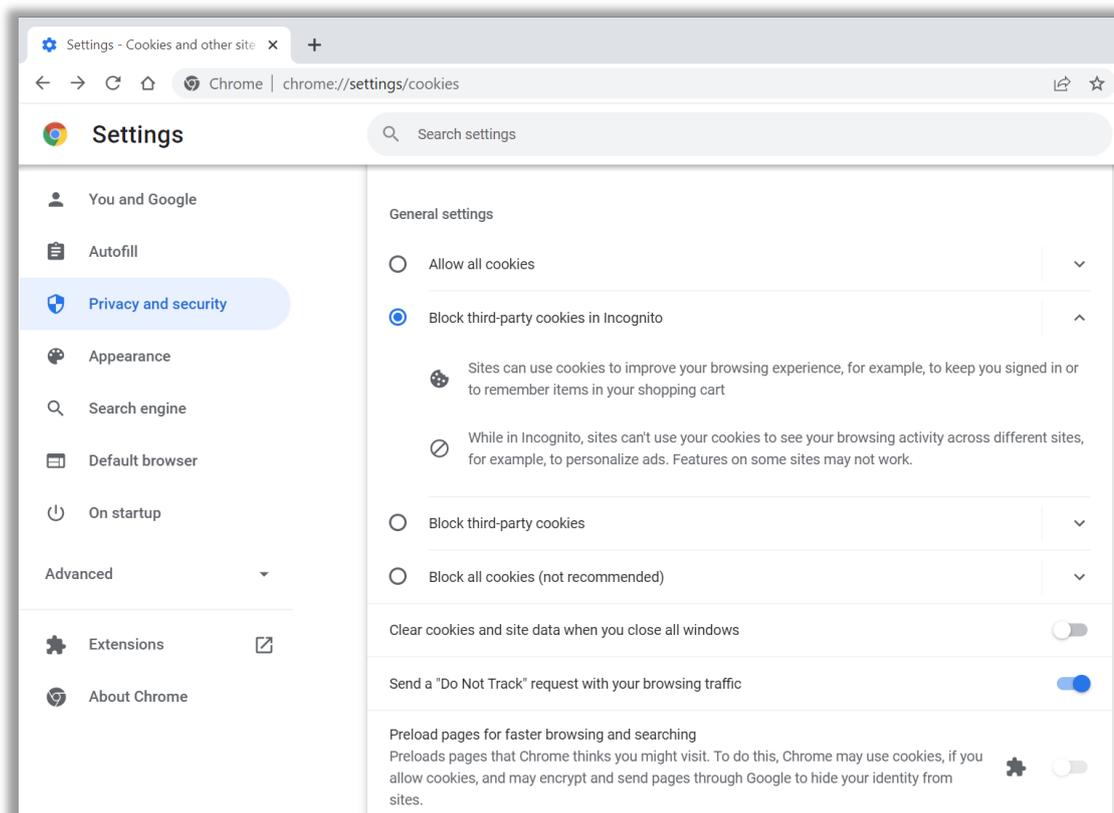
In current Firefox versions TLS protocols are used by default.

Appendix D – Browser setup details

5.3 Google Chrome

Enable session cookie handling

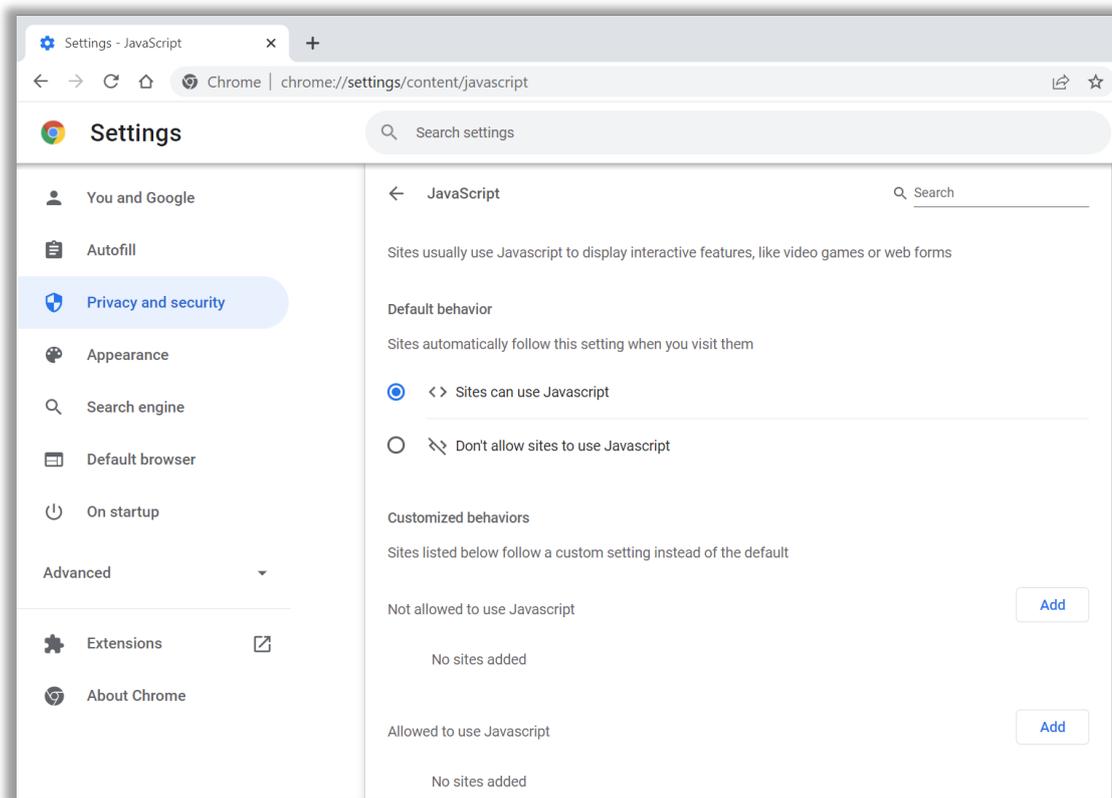
Cookies are usually enabled by default in Google Chrome. This can be checked by entering “chrome://settings/cookies” directly into the browser as shown below.



Appendix D – Browser setup details

Allow JavaScript execution

JavaScript is usually enabled by default in Google Chrome. This can be checked by entering “chrome://settings/content/javascript” directly into the browser as shown below.

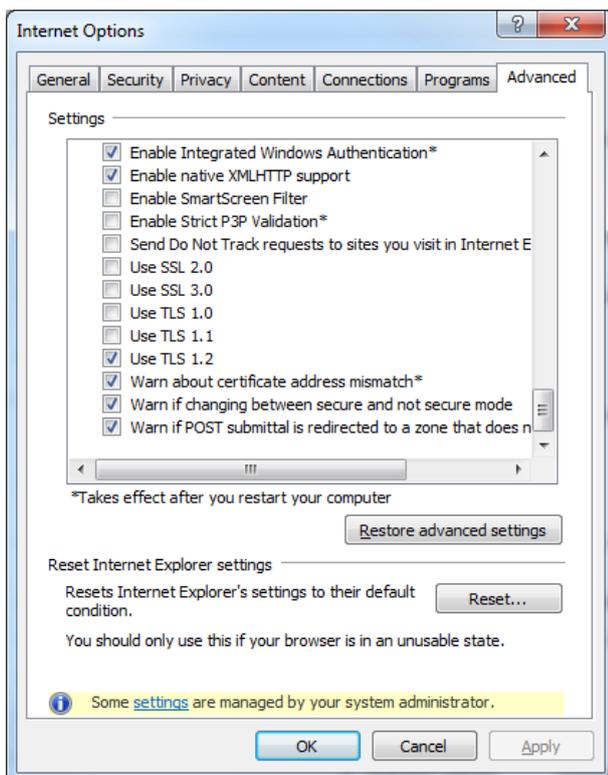


Appendix D – Browser setup details

Support security protocol TLS 1.2

The below settings can be set as follows.

1. In the Windows start menu search box, search for **Internet options** and open it
2. On the **Advanced tab**, scroll down to the **Security** section
3. Check the **Use TLS 1.2** checkbox



4. Click **OK**
5. Restart the browser

Change log

6. Change log

Major changes applied to this document after the last version has been published.

Version	Date	Change
3.2	21.03.2016	IP Address web application.
3.3	26.06.2017	C7 release 4.0 update.
3.4	28.05.2019	Updated list of browsers.
3.5	09.02.2021	Updated document paths on the Eurex website and supported TLS version.
3.6	20.05.2022	Updated descriptions in browser setup details. Replaced MS Internet Explorer with Edge in supported browsers.
3.7	02.12.2022	Updated chapter about certificate creation.
3.8	24.05.2023	Added a point to the browser requirements that insecure cypher suites are not supported.
3.9	09.10.2023	Removed decommissioned Securities Clearing GUI.
3.10	15.08.2024	Corrected typos.
3.11	15.05.2025	Added a point to the browser requirements that certain browser plugins might have to be disabled.